

Healthy Petz Veterinary Hospital LLC Boarding Agreement Canine

Owner's Name: _____ Cell #: _____

Pet's Name: _____ Weight: _____

Emergency Contact: _____ Emergency Phone #: _____

Drop Off Date: _____ Pick Up Date: _____

Feeding Instructions: House food is complimentary. We routinely feed Hill's Science Diet Sensitive Skin and Stomach to our kenneled dogs if food is not provided.

****While my pet boards at Healthy Petz Veterinary Hospital LLC, I would like him/her to be fed (circle one)**

OWN FOOD HOUSE FOOD Feeding Amount: _____ Frequency of Feeding: _____

*****NO RAW FOOD PERMITTED*******

****Add canned food if not eating (additional cost per can) - YES / NO**

**** Does your dog have food allergies? - YES / NO If yes, please specify: _____**

****Does your dog have storm anxiety or anxiety in general? YES / NO**

****Does your dog chew up bedding or toys? YES / NO**

***By choosing "no" you claim responsibility for any additional approved treatment cost should your pet ingest material from bedding or a toy. Any personal items should be labeled with your pet's name.**

****While boarding, some dogs may experience stress colitis. If your dog develops stress colitis, do we have permission to give Pro-Pectalin, an intestinal supplement? YES / NO**

Some dogs have accidents while boarding due to the unfamiliar environment. If your dog needs a bath due to excessive accidents, per our discretion, you will be charged a \$15 fee. Please initial _____

I hereby grant Healthy Petz permission to use my animal in a photograph, video, or other digital media ("photo") in any and all of its publications, including web-based publications, without payment or other consideration. YES / NO

Medications:

Any medication or supplements must be in the original prescribed packaging in order for us to administer. Please do not mix in with any of your pet's food.

Medication #1: _____

Medication #2: _____

Medication #3: _____

Other Services: (please initial by requested services)

Nail trim (\$20.00) _____ Bath (\$45.00-80.00 depending on size) _____

Heartworm testing (\$55.00) _____ Heartworm prevention refill (cost varies by size/amount): _____

Flea/tick prevention refill (cost varies by size/amount): _____

Other service requested: _____

Please initial each:

_____ I am aware that by boarding my pet with Healthy Petz Veterinary Hospital LLC, I give the veterinarians and staff permission to ensure my pet is up to date with required vaccinations, has a negative internal parasite screening, and is free from external parasites. Required vaccinations: DHPP, Rabies, and Bordetella. (We require the Bordetella vaccine every 6 months). In order to board your pet(s), vaccines and Internal Parasite Screenings must be up to date, as per our clinic policy. If any vaccinations/parasite screenings are past due, or proof of vaccinations/negative parasite screenings (within a calendar year) by a licensed veterinarian cannot be provided, your pet(s) will be vaccinated. Flu vaccination is not required but strongly recommended.

_____ I am aware that any vaccines administered less than 2 weeks prior to boarding may not be fully effective. If your pet is not up to date on vaccines upon drop off, you may be subjected to a \$20 upcharge for the wellness exam, because we will have to work you into our schedule.

_____ I am aware that even though my dog is vaccinated for Bordetella, he/she may still contract an upper respiratory virus. Tennessee veterinarians are reporting a higher increase of upper respiratory cases recently. Even if your dog is up to date on the Bordetella vaccine, he/she still may be susceptible to the other upper respiratory viruses. If your dog has been coughing, sneezing, or has nasal discharge, please keep them at home. If your dog starts with these symptoms while here, we will have to isolate them to ensure the safety of our other boarders. If your dog has been showing symptoms after leaving the facility, please contact our office. Our team takes appropriate health and safety measures to prevent the spread of any viruses within the facility.

_____ I am aware that if my pet is found to have external (fleas/ticks) or internal (hookworms/roundworms) parasites, Healthy Petz veterinarians will treat my pet, and the cost of treatment will be added to my bill.

_____ I am aware that a deposit (\$40 for dogs/\$30 for cats) is required for all boarding reservations. Cancellations made UP TO 48 hours before your reservation warrant a refund of your deposit (example: your reservation is Friday, and you cancel on Tuesday or before). If you cancel WITHIN 48 hours of your reservation or do not show, the deposit is non-refundable (example: your reservation is for Friday, and you cancel on Wednesday). **Deposits for major holidays will include a \$10 holiday add on fee.

_____ I am aware that Healthy Petz's last Animal Care Specialist leaves at 8 pm, and arrives at 6am the next morning. Our facility has 24/7 monitored temperature controls, fire alarms, and security alarms. The staff will be notified if there are any issues after regular hours, and can get here quickly if needed.

_____ I am aware that boarding is charged for each night of my pet's stay, regardless of the time admitted or released.

_____ I am aware that pick up times are only during normal business hours: **Monday to Friday 7-5 and Sat 8-12**. There are no pick-ups or drop-offs on Sunday. Even though we have staff here on those off hours, phones will not be answered and voicemails will not be returned until the next open business hours. Special holiday hours, including closings, are observed as well and extend to boarding drop-off and pick-up.

_____ I am aware that if my pet has had an accident in their suite, Healthy Petz may give an express sanitary bath at \$15 per bath. During their stay with us, all dogs are walked multiple times daily. While being walked, their suites are cleaned as appropriate. However, we understand that some dogs are not used to being kenneled, and may require additional care when outside of their comfort zone and normal routine.

_____ I am aware that Healthy Petz will administer any required medications to my pet(s) for an additional charge (\$1.50 per medication administration). Only medication in the original package/bottle will be given. If medications need to be filled or refilled, the charges will be added to your bill.

_____ I am aware that ALL personal items are left at my own risk, and Healthy Petz is not responsible for lost or damaged items. Although some pets do not chew their bedding/toys when at home alone, it does not mean that they will not here. Please be selective of what you leave. We will not give any rawhide, pig ears, bully sticks, etc, to your pet while they are here.

_____ I understand that participation in boarding with Healthy Petz Veterinary Hospital LLC is not without some risk. Despite all dogs appearing healthy and being handled with the greatest amount of care and foresight, dogs are not always predictable and the unexpected may occur. I understand that in the event of any unusual or emergency circumstances, the staff will make every attempt to contact me before, if time permits, proceeding with treatment. I understand I will be responsible for all emergency procedures, other procedures, or medications deemed necessary by Healthy Petz veterinarians or staff.

Should my pet show signs of illness or injury while boarding, I authorize:

(Please initial one)

_____ ONLY life saving treatment (up to \$_____) until I, or my emergency contact person, can be reached.

_____ Treatments that DVM feels necessary or in the best interest of my pet (up to \$_____) until I can be reached

_____ NO treatment until I, or my emergency contact person, can be reached. I understand this may pose a risk to my pet, including death. If you choose this option, we cannot legally intervene in your pet's emergency episode until you or your emergency contact have been reached.

SIGNATURE: _____ DATE: _____

Healthy Petz Veterinary Hospital LLC Canine Boarding Package Agreement

Please initial which *ONE* package you would like:

_____ **Standard Gold Care:** \$40.00/night

- Custom air/temperature controlled individual suites with their own ventilation and air return vent, creating a clean and quiet environment.
- At least 3 walks a day off leash in our courtyard, surrounded by a brick privacy fence and synthetic grass.
- Tiled kennel set up with raised cot for comfortable lounging and a water bowl .
- Fed up to 3 times a day with own or complimentary house food
- Door with full window and privacy blinds for security. Great for pets with anxiety, or pets who just like peace and quiet.
- Wet/Dry vacuum sanitary system that cleans without any open drains in the suites, which reduces odors.
- Daily health checks by trained professionals.
- Veterinarians and veterinary technicians on staff.

_____ **Active:** \$50.00/night

- Everything included in the "Standard Gold Care" Package.
- 2 extra play times outside in our courtyard daily.
- Brush out and express bath.

_____ **TLC:** \$50.00/night

- Everything included in the "Standard Gold Care" Package.
- 2 one-on-one TLC sessions daily.
- Brush out and express bath.

_____ **Enrichment:** \$50.00/night

- Everything included in the "Standard Gold Care" Package.
- One 15-minute enrichment session with kennel personnel.
- During this session, they will get to play with a variety of lick mats, snuffle mats, frozen treats, puzzles to engage their mind, or agility equipment to engage their body.
- A daily photo of your pet participating in this session.

_____ **Platinum:** \$65.00/night

- Everything included in the "Standard Gold Care" Package.
- 1 extra play time outside in our courtyard, 1 one-on-one TLC session, & 1 enrichment session
- Daily picture updates.
- Express bath, brush out, and nail trim. Full bath if the pet is staying over 7 nights.

ADD ONS:

_____ 1 Extra ACT/TLC - \$10/session _____ Photo Update - \$5/day _____ 1 Extra Enrichment Session - \$12/session

_____ Frozen Kong Treat \$5/day _____ Heated Floor - \$15/stay

SIGNATURE: _____ DATE: _____